

SOUTHAM SURGERY NEWSLETTER SEPTEMBER 2016

Flu vaccinations are available for patients who are 65 years of age and over **AND** those with the following conditions- Asthma Diabetes, Heart Renal or Chronic respiratory Disease, are Immunosuppressed have MS or are Pregnant.

FLU CLINICS- Saturday 8th October 8.30-12; Saturday 15th October 8.30-12, by appointment only at Southam Surgery, please call 01926 815842 to make your appointment.

You can also visit the following village locations without an appointment

Stockton Village Hall – Wednesday 19th October 9-11am

Napton Village Hall – Friday 21st October 9-10am

Long Itchington Community Centre Thursday 27th October 9-11am

Ambulance Bay Parking –Patients are advised **NOT TO PARK IN THE AMBULANCE BAY at any time.**

Southam Surgery is a busy surgery that often has to make use of the ambulance service for ill patients. Poor parking may delay the ambulance team reaching their patient. Thank you for parking carefully.

Shingles- if you were born on or after 01/09/1938 (70), or were born on or after 01/09/1946 (78) you are eligible for a shingles vaccination. Please contact reception to make an appointment.

Meningitis ACWY- This vaccination will be offered to all students who finished secondary school this summer. Clinics have been set up for 10th September and invitations will be sent to all eligible students.

Whooping Cough Vaccination-

Pregnant ladies are advised to have a whooping cough vaccination from their 20th week of pregnancy this will protect the baby in the first few weeks of life before they receive their own immunisations. Pregnant ladies are advised to have a flu vaccination also.

Ordering Your Prescription

You can order your repeat prescription by:-

- Telephoning the surgery
- Emailing the surgery
- Using Patient Access
- Dropping off a request either to the surgery or the pharmacy
- In person at the surgery
- By fax to 01926 818729

Please allow **2 WORKING DAYS**

For your request to be processed. The prescription line is open Monday-Friday from 10am to 1pm. Queries received outside this time frame may have to wait until the next day to begin the process, and allow the doctors to deal with any queries that may arise. An increasing number of patients are presenting at the surgery expecting prescription requests to be actioned immediately. Whilst the team will be as helpful as they can, it is not always possible.

Patients are advised to request their repeat medication in plenty of time and allow **2 working days** for the medications to be ready.

Our prescriptions are automatically sent to Taylors Pharmacy in Southam unless requested otherwise.

We also offer an electronic prescribing service, the patient nominates an appropriate chemist and we send the prescription directly to that pharmacy where the patient can go directly to collect their medication. Not all medications are eligible for this service; please check with the pharmacy concerned that they will accept your requests.

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NO DOGS PLEASE!

Please be aware that we do not have a facility to tether pets to outside the surgery and it may be alarming to other users of the surgery to see animals tied to the handrails at the steps. The only dogs allowed in the surgery are Assistance dogs.

Have your Say Day- 6th September; this is to improve Health and Caring services. The Graham Adams Centre 12.30-3.30pm; Southam College 6-9pm. To book a place call 01926 353810

Patient Participation Group (PPG)- We have a well established PPG. If you are interested in healthcare matters and in having a say in how the surgery is run, please join us. Our next meeting is on Wednesday 7th December at 6.30pm in the surgery.

Extended Hours Clinic



The surgery is now offering extended clinics for those patients who find it difficult to attend appointments during the core hours. A doctor will be available each Tuesday morning from 7-8am and Tuesday evening 6.30-7.30pm. A Practice Nurse will be available Thursday morning from 7-8am and Thursday evening 6.30-7.30pm. These clinics are by appointment only - please contact reception.

Travel Clinics-Unfortunately due to staff absence we are unable to hold any travel clinics in September. For more information please try www.nathnac.org or www.boots.com/Travel

USEFUL CONTACT NUMBERS

Southam Surgery 01926 815842

Prescription line 01926 811150

www.thesouthamsurgery.co.uk

Out of Hours GP Service NHS 111

Warwick Hospital 01926 495321

UHCW Hospital 02476 964000

Ambulance Transport 0845 607 0258

Southam Clinic 01926 815045

Southam Pharmacy 01926 812287

GP Trainees-

Dr Megan Moss and Dr Anisha Ananthram have recently joined the practice as part of their special training to become a GP

Patient Access –Patients are able to view part of their medical records, book appointments and order prescriptions on line. Interested? Please ask reception for registration details.